



Accessibility Guide for Park Cliffe

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Welcome

Park Cliffe is a family run holiday park situated in the very heart of the Lake District. We are set in 25 acres of stunning unspoilt natural beauty.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Reception
 - Fellside Bar
 - Facilities block including the private toilet/wet room for disabled visitors
 - Shop (ask staff for access)
 - Moorhow touring park
 - Ghyllside camping
 - Fellside camping (access to some pitches is on a grass slope)

Access with steps

- There are steps from ground level to:
 - Camping Pods
 - Static Caravans
 - Shepherd's Hut
 - Information room
 - Showers, toilets and launderette

Visual

- There are no full height glass doors or panels.

General

- There is a combined toilet and wet room for disabled visitors.

Getting here

Birks Road
Windermere
LA23 3PG

Travel by public transport

- You can get to Park Cliffe by bus and train.
- The nearest bus stop is situated 0.4 miles/0.6 km from the site on the A592, at the junction of Birks Road.

- The nearest train station is Windermere. The train station is 5.9 miles/10 km from Park Cliffe.
- A taxi pick-up from Windermere train station can be arranged prior to arrival.

Travel by taxi

- You can get a taxi with Lakeside Taxis by calling 015394 88888. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a car park. The parking is less than 20 meters from the main entrance. Parking is free.
- There is a drop-off point at Reception.
- From the car park to Reception and the other buildings, there is level access. The path is sloped.
- The route is 2000mm wide, or more.



Car Park

Arrival

Path to main entrance

- From the road to the entrances to Reception and the other buildings, there is level access.
- The path is sloped.

Reception entrance

- The Reception entrance has level access.
- The door is 740mm wide.
- The main door is side hung and manual.
- Reception staff will come outside to your vehicle to assist if needed.

Fellside Bar & Shop entrance

- The Bar & Shop entrance has level access. Please ask staff for access to the shop via the Bar if required. (The main shop entrance has steps).
- The external door is 1400mm wide. Routes through the bar and restaurant are 1000mm or wider.
- The internal door to the Shop is 800mm and access around the Shop is 800mm.

Getting around inside

Visual Impairment - General Information

- We have no full height glass doors and all buildings are well lit. All exterior steps around the facilities building are marked and lit.

Hearing Impairment - General Information

- We have a hearing loop in Reception.

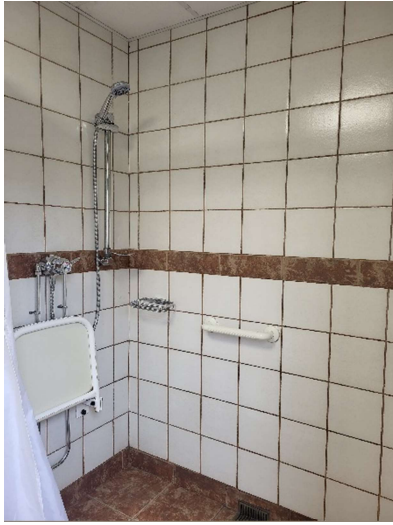


Site facilities

- We can help you with pitching.
- You can park next to your tent and caravan.
- We have a level access shower in a private wet room.
- There is a shower chair available.
- The level access shower has handrails.
- The toilet has handrails.

Wet room & toilet

- There is a combined toilet and wet room for disabled visitors which is locked with a RADAR key, available from Reception and staff members.
- From the main entrance to the wet room, there is level access. The route is 1300mm wide, or more.
- The wet room door is 900mm wide.
- The direction of transfer onto the toilet is from the right or the front. Clearance from the right is 800mm.
- The toilet seat is 500mm high. The toilets have handrails.
- The basin is 750mm high
- The shower has level access, handrails and a shower chair.



Wet room Shower



Wet room Toilet

Laundrette

- From the camping areas to the laundry, there is level access with one step up into the laundrette. The route is 2000mm wide, or more. The door is 780mm wide.

Bar

The Fellside Bar

- From the Reception and camping areas to the bar, there is level access. The route is 1800mm wide or more.
- The door is 1400mm wide.
- Routes through the bar are 1000mm or more.
- The Canine Corner dog-friendly bar room has level access from the touring areas. The door is 950mm wide.



Bar entrance

Facilities block

- From the camping areas to the facilities block there is level access. The route is 1300mm wide, or more.
- Apart from the disabled private wet room, there is a step up into each of the four toilet and shower blocks.
- There is level access to the washing up area which is outside the facilities building.



Level access to facilities building



Level access to side of facilities building



Ladies' shower entrance

Shop

The Shop

- From the bar entrance to the shop, there is level access. The route is 1000mm wide, or more. The door is 800mm wide. Please ask any member of staff for the level access route to the shop.
- The route through the shop is 800mm wide, or more.
- When the main shop is closed we have a small shop in Reception which has level access.

Deluxe Camping Pods

- From the main entrance to this area, there is sloping access on a gravel track. You can park your car next to the Deluxe Camping pods.
- The pods are accessed by two or four steps.
- The door is 780mm wide.



Deluxe Pod 2 access



Deluxe Pod 1 access



Deluxe Pod bathroom



Camping Pods

- You can park next to the camping pods. Some have up to 8 steps to access them, there are no lifts or ramps.
- Some of the camping pods have only one or two steps – please contact Reception at the time of booking if this is critical to your stay.
- The camping pod doors are 800mm wide.



Family Comfort Pod 1



Family Pod 3

Static Caravans to hire

- From the main entrance to this area, there is level access. You can park next to the caravan.
- There are several steps onto the decks of the caravans. There is no lift and no ramp.
- The doors of the caravans are 720mm.



Hire caravan Rydal access



Hire caravan Windermere access

Shepherd's Hut

- From the facilities building to this area, there is level access. You can park next to the Shepherd's Hut.
- There are 4 steps into the Hut.
- The door is 670mm wide.



Shepherd's Hut access

Moor How touring park

- From the entrance and facilities building to this area, there is level access. Your caravan or motorhome will be on gravel hard-standing.
- The roads and paths around the touring park are either tarmac or gravel.
- There is level access into the chemical toilet disposal building.

Getting around outside

Outdoor playground

- From the camping areas to this area, there is access via grass and gravel paths. The routes are 1100mm wide, or more.
- The Outdoor playground has level access. The ground is a mix of grass and woodchip.
- There is an inclusive basket swing.



Play area



Inclusive basket swing in the play area.

Customer care support

Accessibility equipment

- You can hire mobility equipment from Cumbria Mobility by calling <https://www.cumbriamobility.co.uk/>.

Guide last updated: 14th February 2023